下面是一个使用 cXML 传输采购订单（PO）的流程工作流。注意，前 4 个步骤是通用的，对于所有 PO 传输通道（电子邮件、SAN等）都是相同的。）

1. 用户登录到 Coupa 。
2. 用户将（punchout、catalog或非 catalog）项添加到请求中。
3. 用户提交申请以获得批准。
4. 一旦请求被批准，Coupa将生成一个 PO 。
5. Coupa 使用 OrderRequest cXML 向供应商发送 PO 。
6. 供应商接收 cXML 并向 Coupa 发送 OrderResponse cXML 。
7. 供应商处理订单，将订单交付给用户，并向用户开出账单。

有关更多信息，请参见[integrate.coupa.com](http://integrate.coupa.com).

当 cXML PO 无法传输到供应商时，Coupa系统会立即向买方管理员发送带有详细信息的电子邮件。仔细阅读供应商的拒收说明。

在 R19 Coupa 中添加产品内部 cXML 错误监视这里有一个cXML PO 传输失败的列表。

最常见的错误如下：

* PO 失败：5 xx 或 4 xx 错误响应
* PO 失败：连接到供应商时出现错误。问题很可能出现在供应商的 PO 传输方法中。
* PO 失败：在设置响应中没有状态元素：
* PO 失败：安装请求失败：4 xx 登录名不可用
* PO 失败：连接到供应商失败：400个错误请求
* PO 失败：连接到供应商超时
* PO 失败：连接请求失败。未定义方法 'send\_via\_cxml!'用于 XX（连接超时）
* [PO 失败：连接请求失败。未定义方法 'send\_via\_cxml!'用于 XX（不返回状态）](https://success.coupa.com/Suppliers/Integration_Resources/Purchase_Order_transmission_and_Punchouts/PO_failed%3A_the_connection_request_failed._undefined_method_send_via_cxml_for_XX_(no_status_returned))
* PO 失败：在设置响应中没有状态元素：确定

**Sample cXML Purchase Order with Annotations**

1. Last updated

Jul 26, 2016

1. [Save as PDF](https://success.coupa.com/@api/deki/pages/2968/pdf/Sample%2bcXML%2bPurchase%2bOrder%2bwith%2bAnnotations.pdf?stylesheet=default)

[view source](https://success.coupa.com/Suppliers/Integration_Resources/Purchase_Order_transmission_and_Punchouts/Sample_cXML_Purchase_Order_with_Annotations#viewSource)[print](https://success.coupa.com/Suppliers/Integration_Resources/Purchase_Order_transmission_and_Punchouts/Sample_cXML_Purchase_Order_with_Annotations#printSource)

|  |  |
| --- | --- |
| 001 | <?xml version="1.0" encoding="UTF-8"?> |
| 002 | <!DOCTYPE cXML SYSTEM "<http://xml.cxml.org/schemas/cXML/1.2.014/cXML.dtd>"> | |

|  |  |  |
| --- | --- | --- |
| 003 | <cXML xml:lang="en-US" payloadID="1452186890.009162@ip-10-7-14-126" timestamp="2008-01-07T09:14:50-08:00"> | |
| 004 | <Header> |

|  |  |
| --- | --- |
| 005 | <From> |
| 006 | <Credential domain="duns"> | |

|  |  |  |
| --- | --- | --- |
| 007 | <!-- Customer domain typically provided by Supplier, typically DUNS --> | |
| 008 | <Identity>dell</Identity> |

|  |  |  |
| --- | --- | --- |
| 009 | <!-- Customer id typically provided by Supplier, string --> | |
| 010 | </Credential> |

|  |  |  |
| --- | --- | --- |
| 011 | </From> | |
| 012 | <To> |

|  |  |
| --- | --- |
| 013 | <Credential domain="Duns"> |
| 014 | <!-- Supplier domain typically provided by Supplier, typically DUNS --> | |

|  |  |
| --- | --- |
| 015 | <Identity>128293714</Identity> |
| 016 | <!-- Supplier id typically provided by Supplier, string --> | |

|  |  |  |
| --- | --- | --- |
| 017 | </Credential> | |
| 018 | </To> |

|  |  |
| --- | --- |
| 019 | <Sender> |
| 020 | <Credential domain="duns"> | |

|  |  |  |
| --- | --- | --- |
| 021 | <Identity>dell</Identity> | |
| 022 | <!-- same as From --> |

|  |  |  |
| --- | --- | --- |
| 023 | <Identity>dell</Identity> | |
| 024 | <!-- same as From --> |

|  |  |
| --- | --- |
| 025 | </Credential> |
| 026 | <UserAgent>Coupa Procurement 1.0</UserAgent> | |

|  |  |  |
| --- | --- | --- |
| 027 | <!-- does not change --> | |
| 028 | </Sender> |

|  |  |
| --- | --- |
| 029 | </Header> |
| 030 | <Request deploymentMode="production"> | |

|  |  |
| --- | --- |
| 031 | <OrderRequest> |
| 032 | <OrderRequestHeader orderID="6112" orderDate="2008-01-07T09:14:50-08:00" type="new"> | |

|  |  |  |
| --- | --- | --- |
| 033 | <!-- Coupa supports "new" and "update" --> | |
| 034 | <Total> |

|  |  |
| --- | --- |
| 035 | <Money currency="USD">1505.0</Money> |
| 036 | <!-- Currency code configured in Coupa --> |

|  |  |
| --- | --- |
| 037 | </Total> |
| 038 | <ShipTo> |

|  |  |
| --- | --- |
| 039 | <Address isoCountryCode="US" addressID="3119"> |
| 040 | <Name xml:lang="en">jmadden</Name> |

|  |  |
| --- | --- |
| 041 | <PostalAddress name="default"> |
| 042 | <DeliverTo>j maddedn</DeliverTo> |

|  |  |
| --- | --- |
| 043 | <Street>333 East Hill Dr</Street> |
| 044 | <City>san leandro</City> |

|  |  |  |
| --- | --- | --- |
| 045 | | <State>ca</State> |
| 046 | <PostalCode>22222</PostalCode> | | |

|  |  |  |
| --- | --- | --- |
| 047 | <Country isoCountryCode="US">United States</Country> | |
| 048 | </PostalAddress> |

|  |  |  |
| --- | --- | --- |
| 049 | <Email name="default">jmadden@coupa1.com</Email> | |
| 050 | </Address> |

|  |  |  |
| --- | --- | --- |
| 051 | </ShipTo> | |
| 052 | <BillTo> |

|  |  |
| --- | --- |
| 053 | <Address isoCountryCode="US" addressID="142"> |
| 054 | <Name xml:lang="en">SOB1</Name> |

|  |  |
| --- | --- |
| 055 | <!-- Company Name under Company Information in Coupa --> |
| 056 | <PostalAddress name="default"> |

|  |  |
| --- | --- |
| 057 | <DeliverTo>Noah Sanity Attn: Noah Noah</DeliverTo> |
| 058 | <Street>3420 Flatiron Way</Street> |

|  |  |  |
| --- | --- | --- |
| 059 | <City>West Index</City> | |
| 060 | <State>NJ</State> |

|  |  |  |
| --- | --- | --- |
| 061 | <PostalCode>43023</PostalCode> | |
| 062 | | <Country isoCountryCode="US">United States</Country> |

|  |  |  |
| --- | --- | --- |
| 063 | </PostalAddress> | |
| 064 | </Address> |

|  |  |
| --- | --- |
| 065 | </BillTo> |
| 066 | <Contact role="endUser"> | |

|  |  |
| --- | --- |
| 067 | <Name xml:lang="en">j maddedn</Name> |
| 068 | <Email name="default">jmadden@coupa1.com</Email> |

|  |  |
| --- | --- |
| 069 | </Contact> |
| 070 | <Comments xml:lang="en">header comment goes here if entered by user</Comments> | |

|  |  |
| --- | --- |
| 071 | </OrderRequestHeader> |
| 072 | <ItemOut quantity="1" lineNumber="1"> | |

|  |  |
| --- | --- |
| 073 | <ItemID> |
| 074 | <SupplierPartID>223-4511</SupplierPartID> | |

|  |  |  |
| --- | --- | --- |
| 075 | | <!-- Coupa Item Part Number --> |
| 076 | <SupplierPartAuxiliaryID>1005379527029\1</SupplierPartAuxiliaryID> | | |

|  |  |  |
| --- | --- | --- |
| 077 | <!-- Auxiliary Part Number is optional, typically used by punchout suppliers --> | |
| 078 | </ItemID> |

|  |  |
| --- | --- |
| 079 | <ItemDetail> |
| 080 | <UnitPrice> | |

|  |  |
| --- | --- |
| 081 | <Money currency="USD">1505.0</Money> |
| 082 | <!-- Currency code configured in Coupa --> |

|  |  |
| --- | --- |
| 083 | </UnitPrice> |
| 084 | <Description xml:lang="en">OptiPlex 755 Energy Smart Minitower;IntelREG CoreTM 2 Quad Processor Q6600 (2.40GHz, 2X4M, 1066MHz FSB)</Description> | |

|  |  |
| --- | --- |
| 085 | <UnitOfMeasure>EA</UnitOfMeasure> |
| 086 | <Classification domain="UNSPSC">44000000</Classification> | |

|  |  |  |
| --- | --- | --- |
| 087 | <!-- Future expansion --> | |
| 088 | </ItemDetail> |

|  |  |
| --- | --- |
| 089 | <Distribution> |
| 090 | <Accounting name="bbbb"> | |

|  |  |
| --- | --- |
| 091 | <!-- Coupa Account name --> |
| 092 | <Segment id="bbb" description="ORG" type="Organization" /> | |

|  |  |
| --- | --- |
| 093 | <Segment id="b" description="DEPT" type="Department" /> |
| 094 | <Segment id="bb" description="PROJ" type="Project" /> |

|  |  |  |
| --- | --- | --- |
| 095 | </Accounting> | |
| 096 | <Charge> |

|  |  |  |
| --- | --- | --- |
| 097 | <Money currency="USD">1505.0</Money> | |
| 098 | </Charge> |

|  |  |
| --- | --- |
| 099 | </Distribution> |
| 100 | <Comments xml:lang="en">line item comment goes here if entered by user</Comments> | |

|  |  |  |
| --- | --- | --- |
| 101 | </ItemOut> | |
| 102 | </OrderRequest> |

|  |  |  |
| --- | --- | --- |
| 103 | </Request> | |
| 104 | </cXML> |